# PRISM Compliance Management Vendor Rollout Series PRISM Vendor User Training



### Agenda

- 1. Introduction
- 2. PRISM Overview
- 3. Accessing PRISMCompliance.com
- 4. PRISM Compliance Management
  - Prime & Sub Responsibilities
  - PRISM Acknowledgements
- 5. PRISM Labor Management
- 6. PRISM Workforce Management
- 7. PRISM Vendor Search
- 8. PRISM Administration
- 9. PRISM News & Events
- 10. PRISM Workshops
- 11. PRISM Resources



# 1.0 Introduction



# PRISMCompliance.com

- The purpose of this class is to train vendors in the use of the PRISMCompliance.com portal
- We are using this portal to facilitate the collection, tracking, and reporting of diversity inclusion and outreach efforts



# 2.0 PRISM Overview



#### 2. PRISM Overview

### **Objectives**

Upon completion of this module, you should be able to:

- 1. Describe the PRISM application
- 2. Describe the components of the PRISM Portal
- 3. Describe how it will assist with reporting



### The PRISM Solution for Vendors

- PRISM Compliance Management
- PRISM Support Site
- Vendor Tutorials
- Jurisdiction help desk support
- Vendor-Based Services



#### 2. PRISM Overview

#### 2.1 Modules of PRISM application

# PRISMCompliance.com

#### PRISMCompliance.com offering . . .

#### Vendor Management

- eDirectory
- Vendor Profile Management

#### Compliance Management

- Prime and Sub Payment Transactions
- Proactive Compliance Notifications

#### **Labor Management**

- Automatic Notification
- Web-based Certified Payroll Submission

#### Workforce Management

 Workforce Utilization by various criteria including hours or individual participation

#### **Outreach and Announcements**

- Vendor Webinars and Training
- Bulk eMail Capability
- Mailing Labels

#### **Certification Management**

- Online Certification Application
- Automatic Notification of Recertification



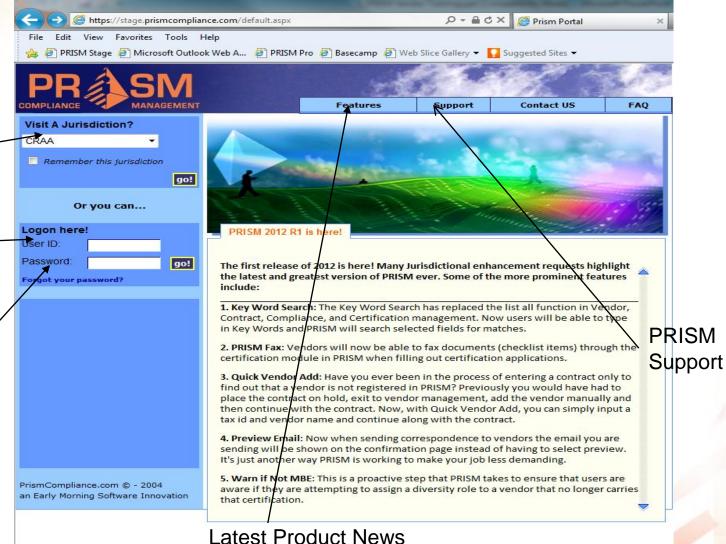
#### 2. PRISM Overview

2.2 PRISM Portal

Access to a searchable database of vendors

Login to do your compliance — reporting here

Forgot your Password? Click here and have it emailed to you.





# 3.0 Accessing PRISMCompliance.com



#### 3. Accessing PRISMCompliance.com

# **Objectives**

Upon completion of this module, you should be able to:

- 1. Access PRISMComcompliance.com
- 2. Change your password



#### 3. Accessing PRISMCompliance.com

#### 3.1 PRISM Portal – https://pro.prismcompliance.com

Your data is secure

Login here...

Forgot your password?





#### 3. Accessing PRISMCompliance.com

#### 3.2 The first time you log in

- You are Required to change your password
- Passwords must be at least eight (8) alphanumeric characters







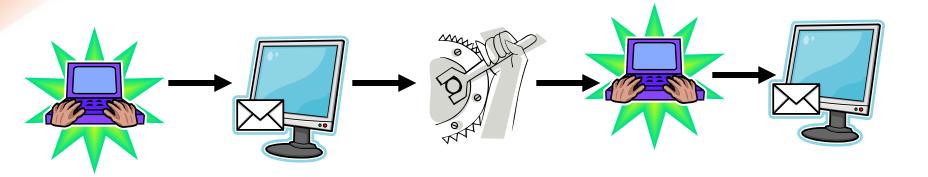
### **Objectives**

#### **Upon completion of this module, you should be able to:**

- 1. Discuss the Compliance Management workflow
- 2. Understand the List and Search capabilities of PRISM to navigate the compliance database
- Describe how the Prime and Subcontractor Payment /Invoice Reports are entered into PRISM
- 4. Understand where to find a list of payments/invoices associated with a contract
- 5. Describe the acknowledgements sent from PRISM for Payment Reports



#### **4.1 Compliance Workflow**



Contract and Sub Contract participation Plan is entered into the system by your Jurisdiction Prime and Subcontractor are sent a contract acknowledgement email. This is optional and may vary by jurisdiction.

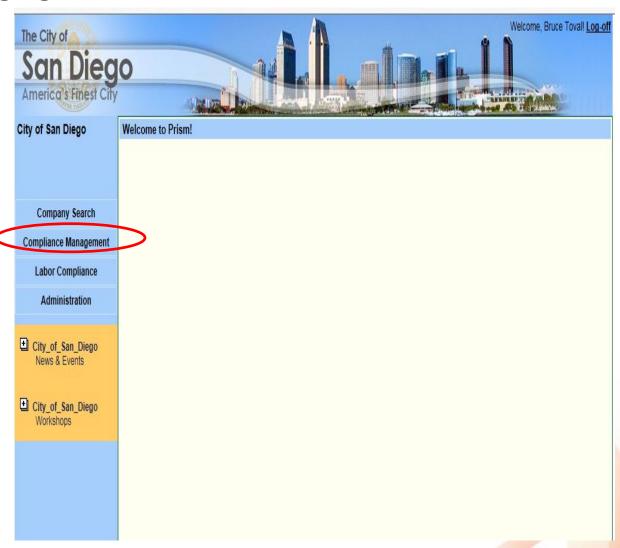
Prime and Subcontractor begin work Primes enters invoice and payment reports into PRISM

Email Acknowledgement is sent from PRISM to the sub for verification of payments from prime



#### 4.2 Vendor View after logging in

Select Compliance
Management





#### **4.3 Compliance Management Module**

- List all Contracts that you (Vendor) are participating on
- Search all Contracts that you are participating on



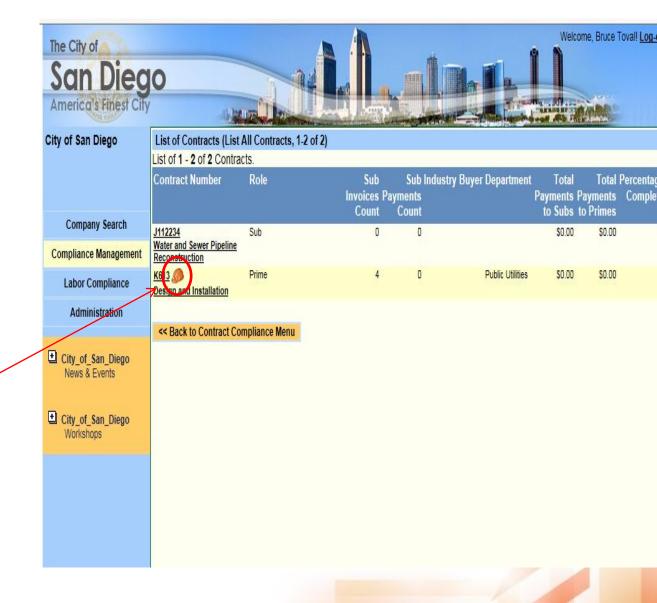


#### 4.4 Listing Contracts Awarded

- Select List All Contracts
- Shows:
   Contract Number
   Contract Name
   Role (Prime or Sub)
   \*Industry
   \*Buyer Name
   \*Departments
   \*Denotes that the field is
- Hard Hat Indicates payroll requirement

optional

 All columns may be sorted by selecting the column header

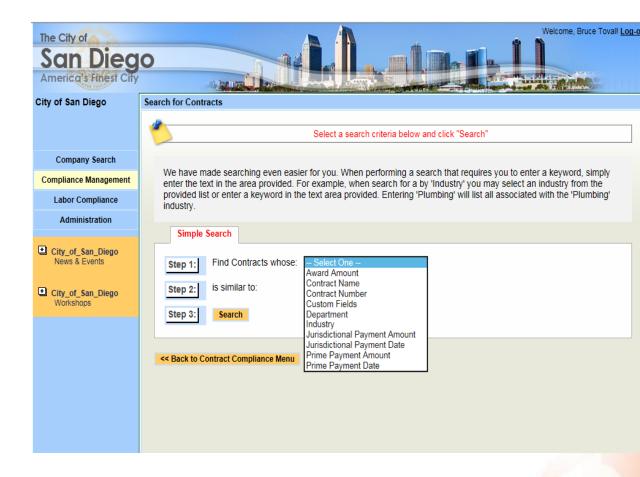


#### 4.5 Searching for Contracts Awarded to You

- Select Search For Contracts
- Select one of the following criteria

Contract Number
Contract Name
Award Amount
Custom Fields
Department
Industry
Jurisdictional Payment
Amt.
Jurisdictional Payment
Date
Prime Payment Amt
Prime Payment Date

Select "Search"



Hint: Enter "%" sign in front of the search criteria to show all.



#### 4.6 Reporting Activity to a Contract

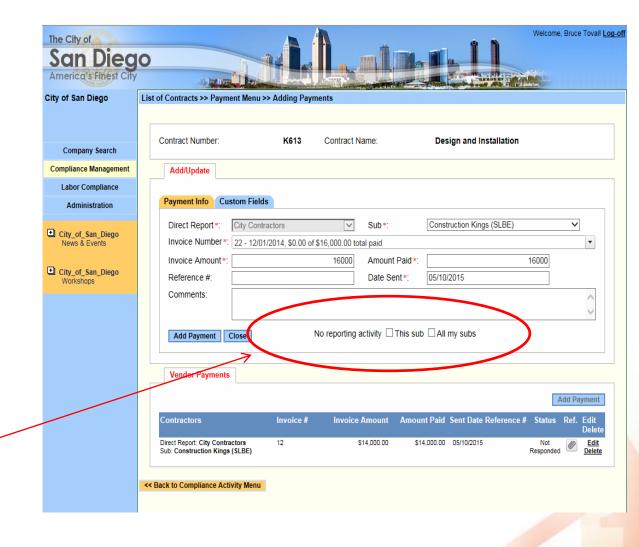
- If you are the Prime, then you will be reporting payments to the Subcontractors.
   AND Payments received from the City of San Diego
- If you are the Subcontractor, then you will be verifying payments sent from the Prime.





#### 4.7 Adding a Prime Payment Report (Payee to subordinate for N-tier)

- Prime Contractor
   Report of a Payment
   to a subcontractor
- Complete the fields
  - Sub (select from list)
  - Invoice number
  - Invoice Amount
  - Amount Paid
  - Reference (if previously used inv. Number)
  - Date Sent
  - Indicates no payment activity
- Click 'Add Payment'

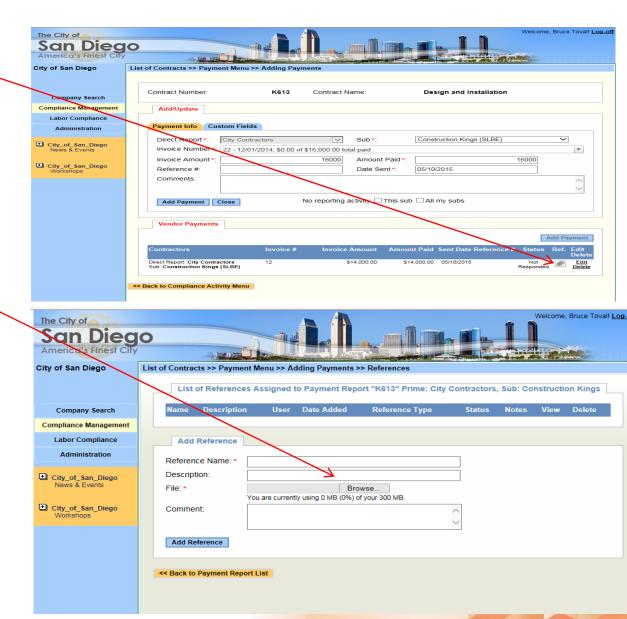




#### 4.7 Adding a Prime Payment Report (Uploading Verification)

 From List of Previous payments select the 'REF' paperclip icon

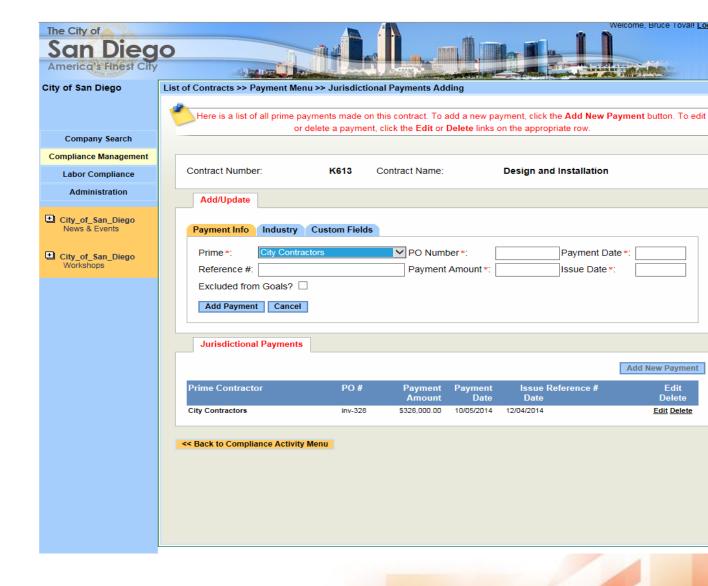
 Select 'Browse" to upload Document





#### 4.8 Add a Jurisdictional Payment Report

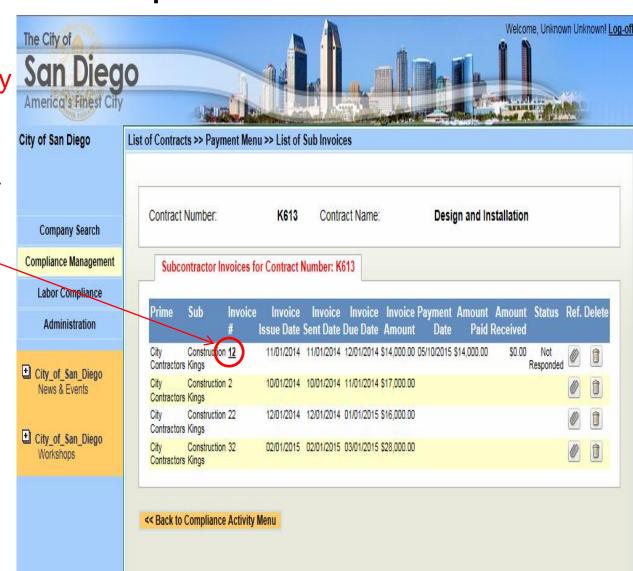
- Enter the following: PO Number Amount Payment Date Issue Date Reference (check#)
- Select 'Add Payment'





#### 4.9 Listing Subcontractor Invoice Reports

- List all Invoice
   Reports submitted by
   Primes
- Confirm Payment by clicking link





#### **4.10 List Prime Payment Reports**

 List all Payment Reports made by Prime

 List will show subs 'Amount Received'
 AND "Acceptance Status"





#### **4.11 Payment Acknowledgement**

- Email to subs with option to validate payment
- Payment Status Indicator
  - Accept
  - Not Accept
  - Payment Discrepancy

## Prism Compliance Payment Acknowledgement

Prime Name: City Contractors

Contract Number: K613

Contract Name: Design and Installation

Invoice Number: 12

Invoice Amount: \$32,000.00

The City of San Diego's Equal Opportunity Contracting Program (EOCP) is responsible for verification of subcontractor utilization and the prime contractor's compliance with prompt payment to listed subcontractors and suppliers. According to our records, your firm is listed as a subcontractor, vendor or supplier for the above listed project.

A prompt response is imperative for accurate verification of the amount paid to your company, as well as any amounts st gwed.

Your cooperation is requested in reviewing the instructions and completing the appropriate information listed below.

Thank you

Purchasing & Contracting Department Equal Opportunity Contracting Program

If you have received the amount of \$32,000.00 you may click here to <u>Acknowledge Receipt</u>. (Note the payment may take a few days to reach you.)

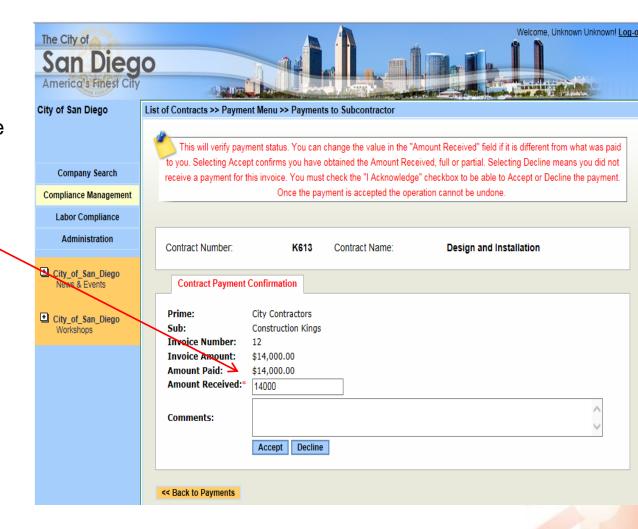
If you have received a payment for invoice 12 and it is not the amount of \$32,000.00, please <u>log into PRISM</u> and report the amount you received.

If you have waited for the payment to invoice 12 and have not received any amount, then <u>please click here to</u> indicate you have not received the payment.



#### **4.12 Payment Acknowledgement**

- Verifying through User Interface
- If you did not receive the amount indicated by the prime, enter your actual amount received







#### **5.1 Labor Management Workflow**

The following steps details the Labor Management Module Workflow.

- Manage Employee Profiles (As Needed)- This is done once for each employee and then revisited as needed. Here you will identify all demographics related to the employee including: ethnicity, gender, address, new hire status, etc.
- Assign Employee Classifications (per contract) Your jurisdiction has already determined what wage
  decisions will be used on a contract. All you need to do is assign the selected classifications to your
  employees. Subsequently, only those classifications can be used to report payroll. This process is done
  for every contract(if necessary).
- Adding payrolls (per payroll) The step involves entering the payroll data for a particular contract and a particular vendor. Each employee is entered separately using the same screens. PRISM can also import the payroll information from an external file. Vendors can enter this information via the web or a jurisdiction can enter the information on behalf of a vendor.
- <u>Certifying payrolls (per payroll)</u> This step involves a jurisdiction or a vendor approving a payroll as an
  official submission. This can be performed when the payroll information is entered or at a later time. An
  implicit audit is performed with every Certify payroll request.



#### **5.2 Labor Management**

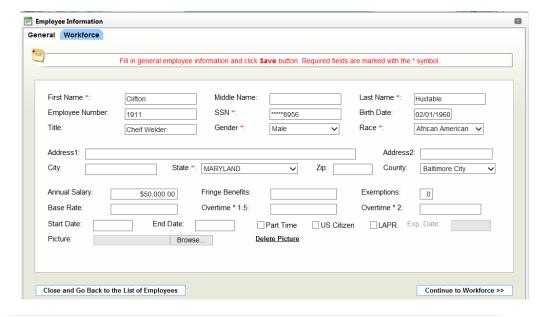
- The Labor Management Module facilitates the entry and certification of your payrolls
- PRISM allows you to enter, and certify payrolls over the web. Jurisdictions can enter, view, audit, and certify the payrolls as well

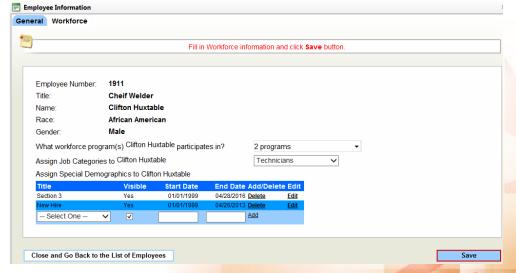




#### **5.3 Labor Management – Employee Manager**

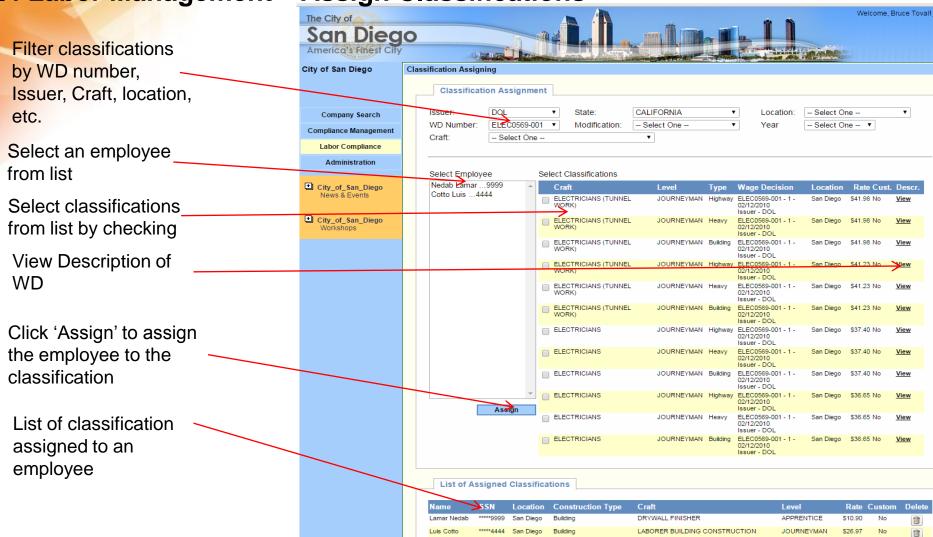
 The Employee Manager stores information about your employees that facilitate completing payroll wizards and workforce reports.







**5.4 Labor Management – Assign Classifications** 





#### 5.5 Labor Management – Add Payroll Wizard



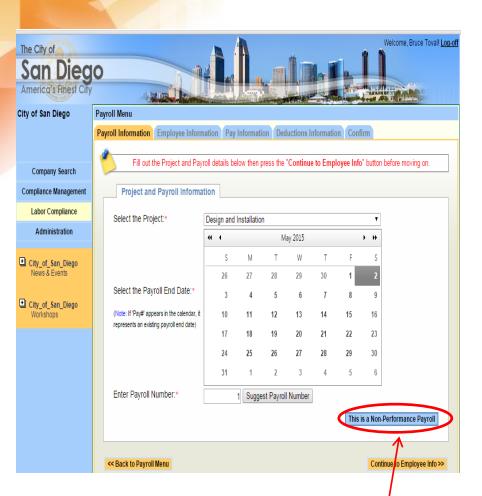


Select 'Payroll Management'



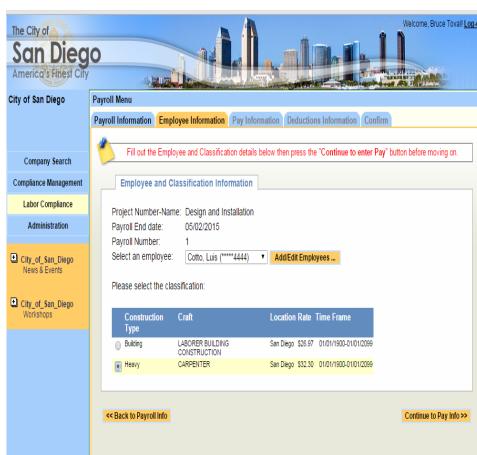
Next, Choose 'Add a Payroll'

#### 5.5 Labor Management – Add Payroll Wizard



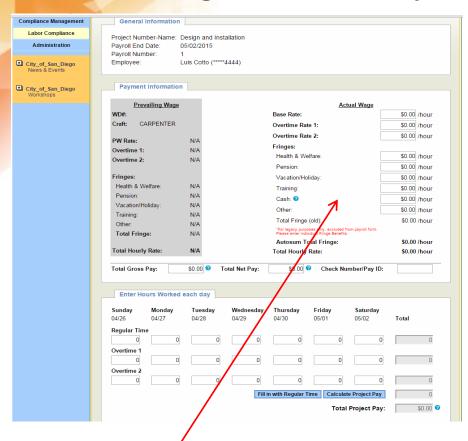
Select a project, payroll end date, and payroll number OR select 'Non Performance Payroll'



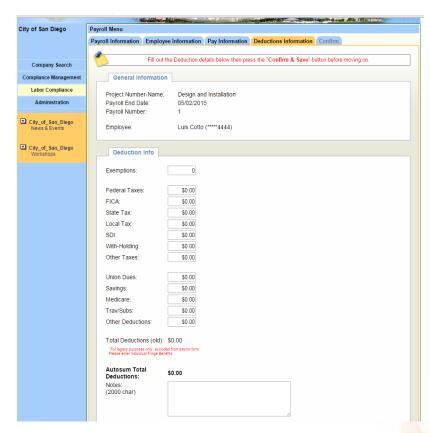


Select employee and craft(s) worked for the week

#### 5.5 Labor Management – Add Payroll Wizard



Indicate rates of Pay (Base, OT and Fringe) as well as hours worked for the week (Standard and Overtime)

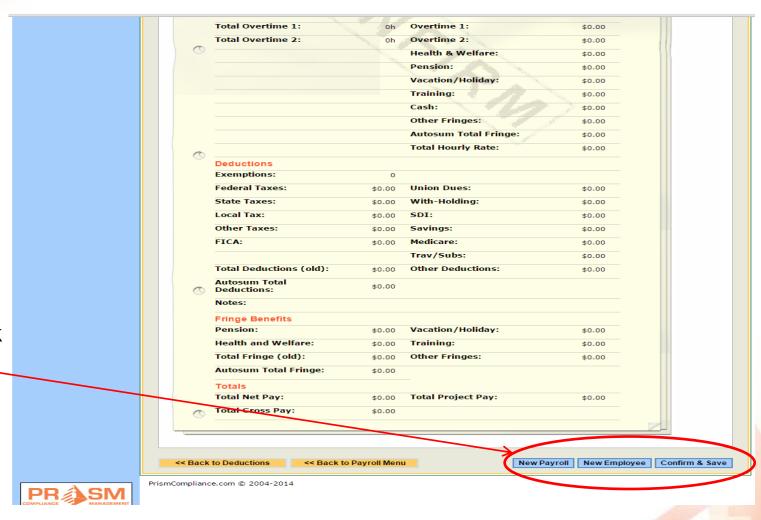


Input all employee deductions



# 5.7 Labor Management – Add Payroll Wizard

- Review the confirmation and click
   'Confirm & Save'
- If there is another employee on this payroll Click 'New Employee'





Payroll Import

Once you are ready to import, locate your completed template file (Step1) then click Go!. You may watch the import after clicking Go!. The

Browse..

You can download a pre-configured basic payroll import template by clicking here

mport results will be emailed to address in the import template.

If you are unsure how to use the template, view the import emplate tutorial by clicking here

# **5.8 Labor Management – Import a Payroll**



San Diego

City of San Diego

Company Search

**Compliance Management** 

Labor Compliance

Administration

City\_of\_San\_Diego
News & Events

City\_of\_San\_Diego

Payroll Menu >> Payroll Import

Select file:

Step 1:

Step 2:

<< Back to Payroll Menu



# **5.9 Labor Management – Certifying a Payroll**

After payroll information has been entered or imported it can be found in 'Manage Non-Certified Payroll Reports'

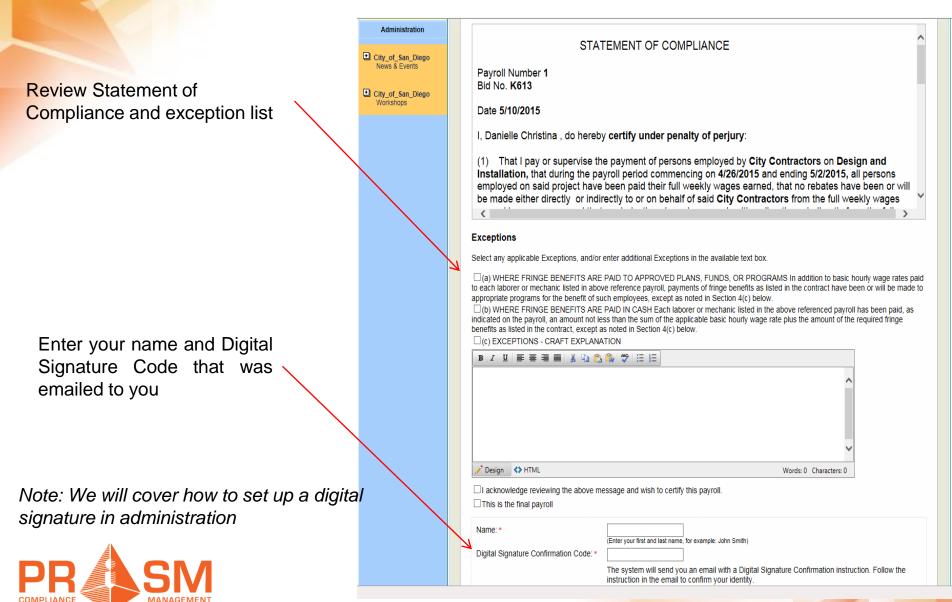


Select Certify from the list





# **5.9 Labor Management – Certifying a Payroll**

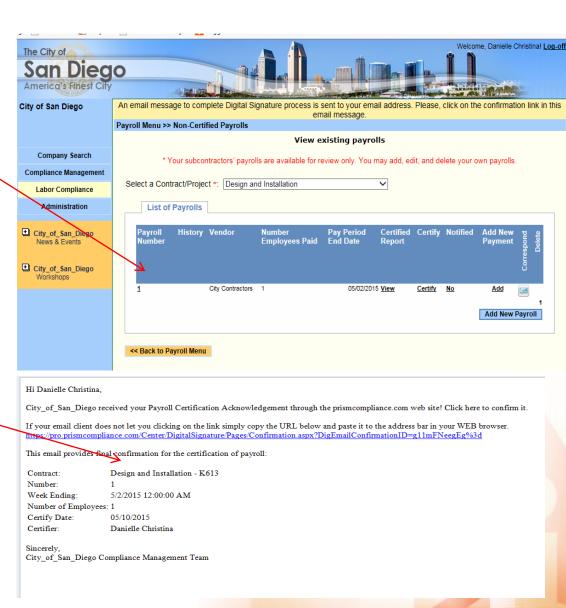


# **5.9 Labor Management – Certifying a Payroll**

An email message to complete Digital Signature process is sent to your email address.

Please, click on the confirmation link in this email message to confirm payroll certification







# **6.1 Workforce Management Workflow**

#### Adding Employees to a Vendor(as needed)-

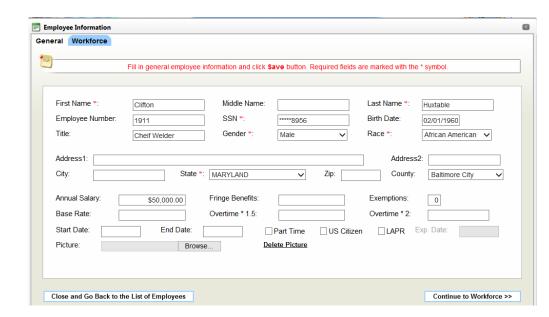
This step involves adding employees to your company profile. Information regarding an employees participation in a particular workforce program is captured here. For example, this is where you identify employees who are local hires, new hires, etc. This is a step that a jurisdiction and/or vendor can do.

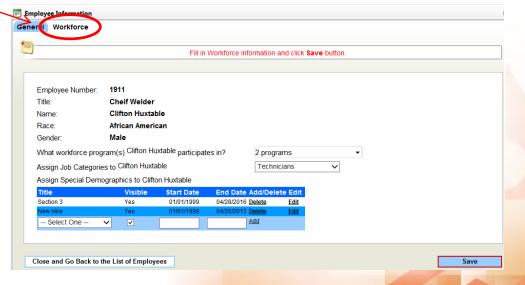
**Workforce Reporting (Monthly or Periodic)-** This step involves going through the PRISM workforce management module wizard to submit Workforce Reports either Monthly or based on contract percent completion.



# 6.2 Workforce Management – Employee Manager

- The Employee Manager stores information about your employees that facilitate completing payroll wizards and workforce reports.
- The section titled 'Workforce' will allow you to indicate employees belong to a particular program or demographic







6.3 Submitting a Workforce Report

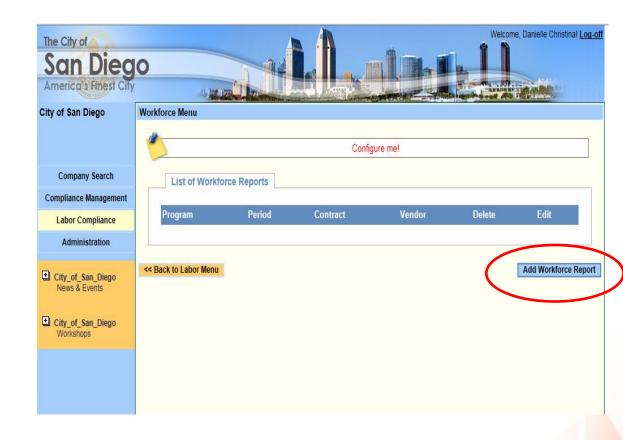
Select 'Manage Workforce Reports'





# **6.3 Submitting a Workforce Report**

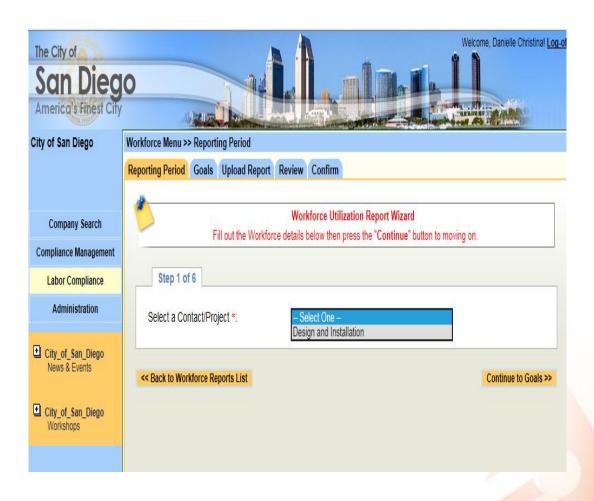
- Select 'Add Workforce Report'
- The workforce Wizard will guide you through all the steps to submit a workforce report





# **6.3 Submitting a Workforce Report**

Step 1: Select Project from the drop down list

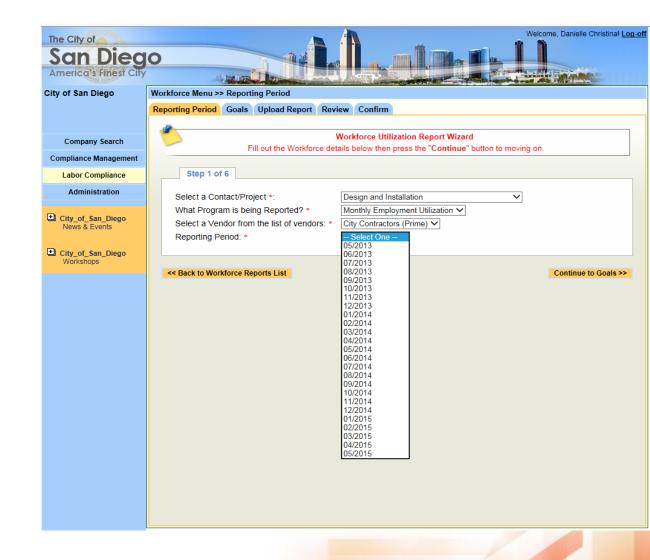




# 6.3 Submitting a Workforce Report

# Step 1: Select:

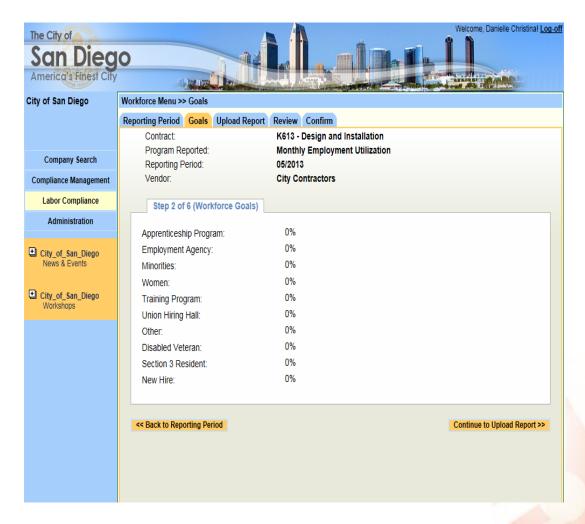
- Project
- Program
- Vendor(yourself)
- Report Period from the drop down list





# 6.3 Submitting a Workforce Report

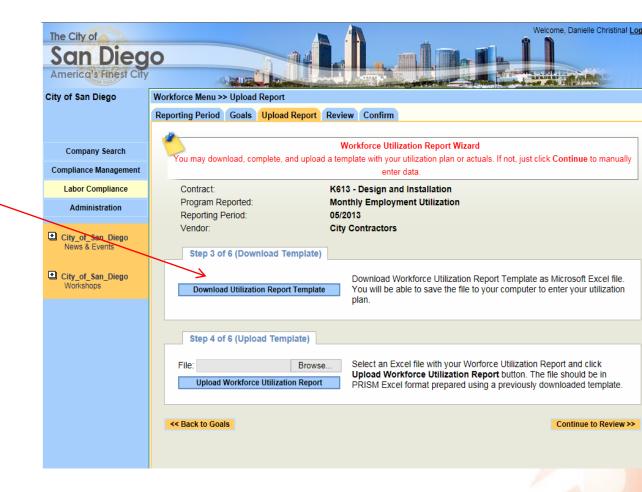
Step 2: Review the Goals established by your jurisdiction for this program





# 6.3 Submitting a Workforce Report

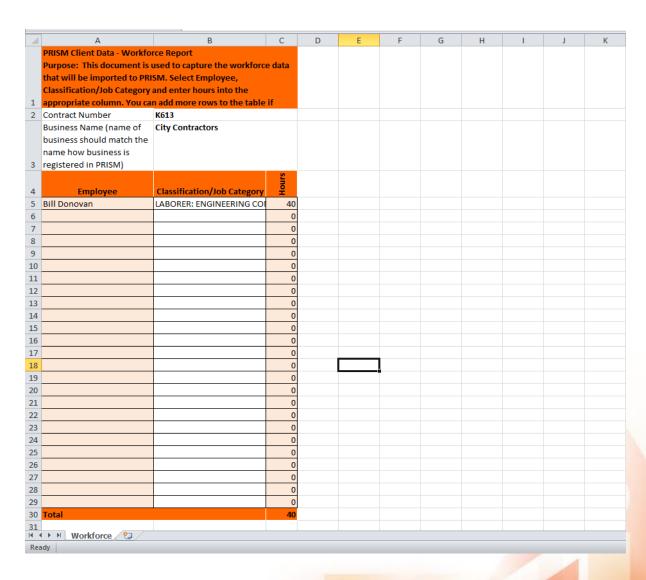
Step 3/4:
Download and
complete Workforce
Utilization Template





# **6.3 Submitting a Workforce Report**

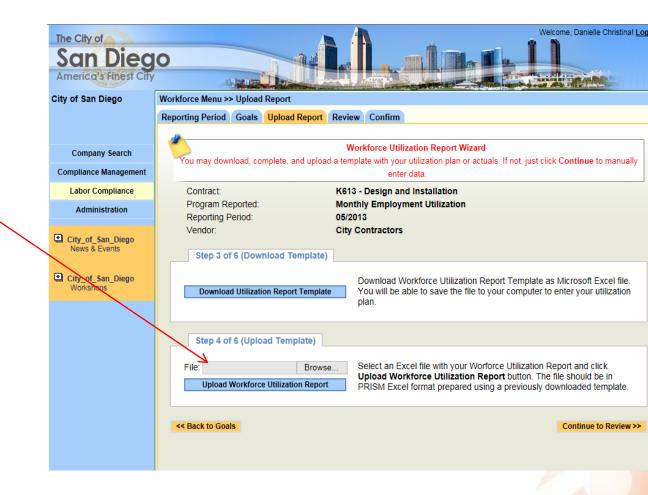
Step 3/4:
The preconfigured
Template will
download in excel
format





# 6.3 Submitting a Workforce Report

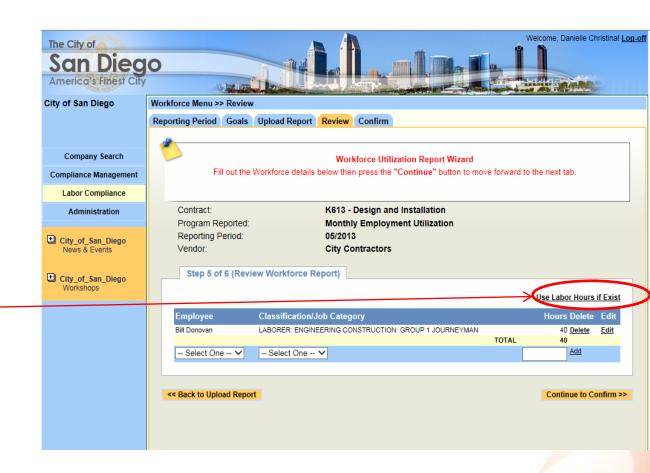
Step 3/4:
Upload completed
Workforce
Utilization Template





# 6.3 Submitting a Workforce Report

Step 3/4: OR, you can enter workforce information directly into the database without uploading files and review



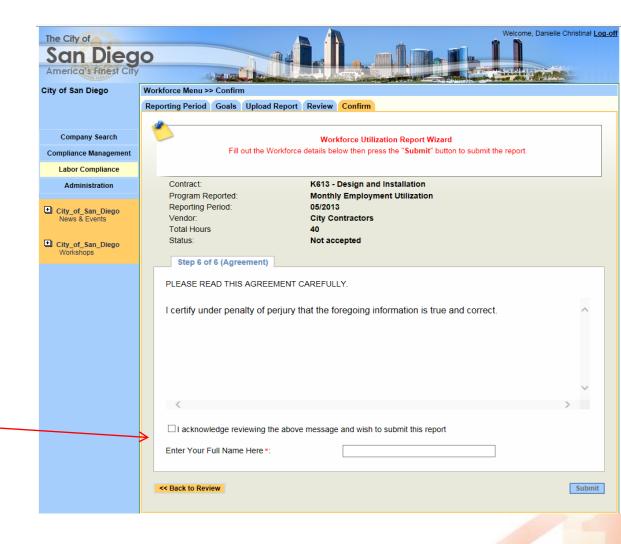


# 6.3 Submitting a Workforce Report

Step 5: Confirmation

Review your jurisdictions disclaimer and submit workforce report

Insert Full name and acknowledge checkbox





# 7.0 PRISM Vendor Search



# 7. PRISM Vendor Search

# **Objectives**

Upon completion of this module, you should be able to:

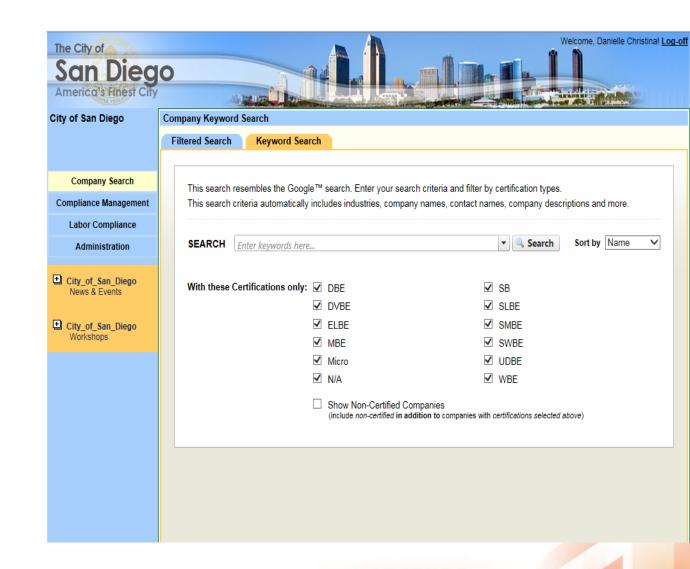
 Review the Search capabilities of PRISM to navigate the vendor database



# 7. PRISM Vendor Search

# 7.0 Keyword Search of Vendors

- Enter Key Word
- Key Word is Highlighted
- Shows:
   Vendor Name
   Industries
   Service/Product
   Phone
   URL
   Certifications





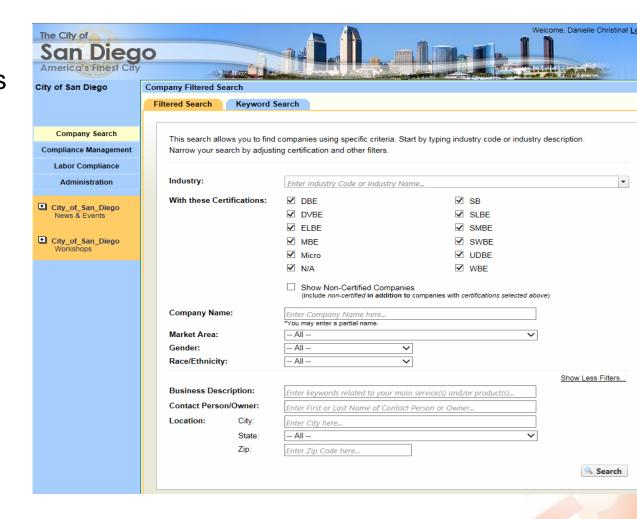
# 7. PRISM Vendor Search

#### 7.1 Filtered Vendor Search

- PRISM provides a
   Search Wizard to
   find MWBE vendors
   within the
   Jurisdiction
- Select from the following criteria:

   Industry
   Certifications
   Gender
   Race/Ethnicity
   Business Description
   Company Name

   I ocation
- Select Search







# **Objectives**

Upon completion of this module, you should be able to:

- 1. Manage Individual Employee Profiles
- 2. Update your Company profile
- 3. Add/Delete/Edit Users to login under your vendor assignment
- 4. Set-Up Digital Signature



#### **8.1 Administration of PRISM**

- Edit up to four (4) additional users for your company
- Edit company employees for Labor/ Workforce Programs
- Update company Profile





# **8.2 Select Manage User Profile**

- Shows users for each Vendor
- Select Delete or Edit for existing users
- Add New User







# **8.3 Setting Up Digital Signature**

- Each User can set up their own Digital Signature
- Select 'Edit User' to begin



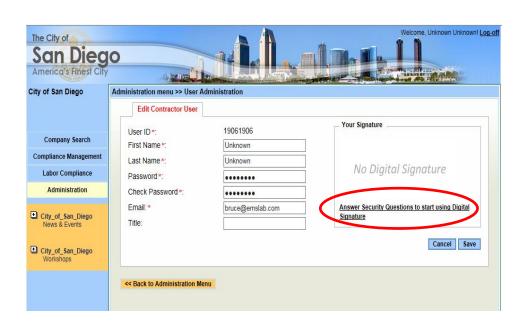


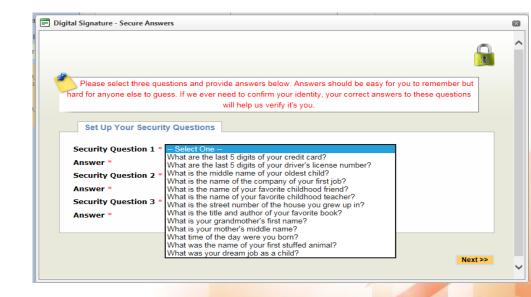
# **8.3 Setting Up Digital Signature**

 Next, select answer security questions

 Then, Configure questions and answers







# **8.3 Setting Up Digital Signature**

- After you have saved your answers, select 'Generate New Digital Signature' from the user administration screen
- You will be prompted with one of the security questions you selected





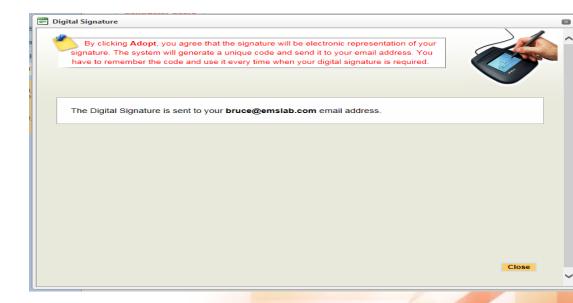


# **8.3 Setting Up Digital Signature**

 Finally, you must select a signature avatar (This will show on your certified payroll)

 The signature code will be sent to your email address to use for future reference

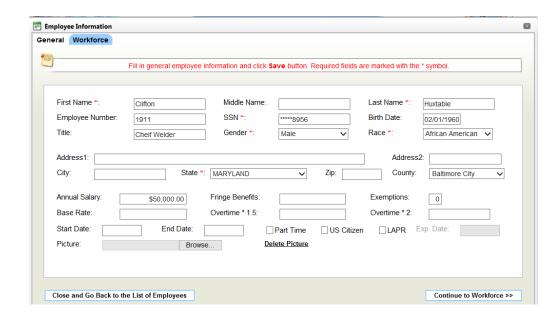


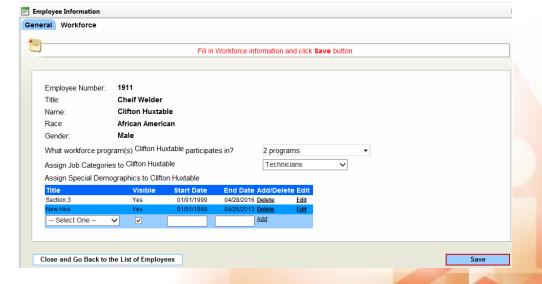




# **8.4 PRISM Administration— Employee Manager**

- The Employee Manager stores information about your employees that facilitate completing payroll wizards and workforce reports.
- Note: You MUST enter employee address to comply with City/State/Federal regulations
- Enter all employee workforce utilization demographics on the 'workforce' tab.

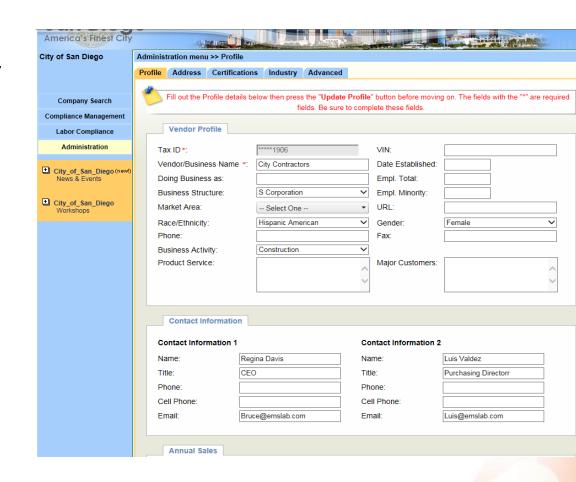






# 8.5 PRISM Administration— Manage Company Profile

- Review and Update Company Profile information
- Notify City of San Diego if Certification/ Industry Information is out of date





# 9.0 PRISM News & Events



# 9. PRISM News & Events

# **Objectives**

Upon completion of this module, you should be able to:

 Know where to look for important messages from the Jurisdictions



# 9. PRISM News & Events

#### 9.1 Select Jurisdiction News & Events

- Important messages from the Jurisdiction will be posted here
- Click on the topic of interest to see the message





# 10.0 PRISM Workshops



# 10. PRISM Workshops

# **Objectives**

Upon completion of this module, you should be able to:

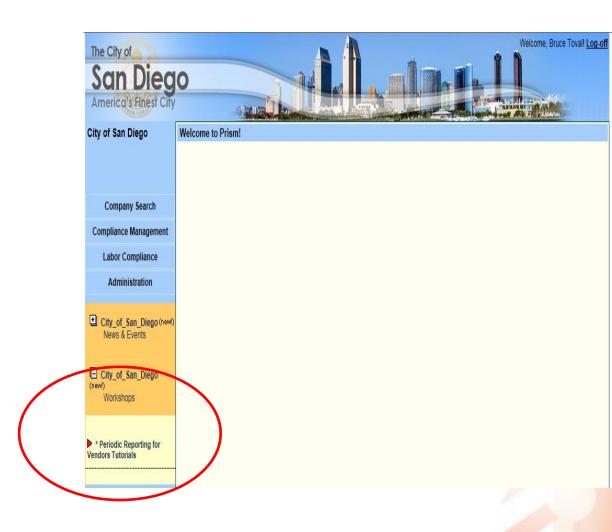
1. Know where to look for important messages from the Jurisdictions for upcoming workshops



# 10. PRISM Workshops

#### **10.1 Select Jurisdiction News & Events**

- Upcoming Workshop information will be posted by the Jurisdiction here
- Click on the workshop of interest
- In some cases you may review the workshop over the web





# 11.0 Getting Support



# 11. PRISM Support

# **Objectives**

Upon completion of this module, you should be able to:

1. Know where to look for help and support resources



#### 10. PRISM Resources

#### 11.1 Where to find PRISM Resources

- PRISMCompliance.com <u>https://pro.PRISMCompliance.com</u>
- City of San Diego EOC Department Contact the Contract Compliance Officer assigned to your project
- PRISM Support Center –
   http://prismcompliance.kayako.com/
   (Select Vendor Knowledgebase)
- PRISM Vendor Tutorials –
   http://stage.PRISMCompliance.com/etc/vendortutorials.htm

